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Resident Trust Issues



November 18, 2010

2:00 p.m. – 3:30 p.m.

Part of the Business Office Excellence Series

For more detailed information see www.ohca.org

Resident Trust Issues

Part of the Business Office Excellence Series



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Course Description:

Has dealing with your Resident Trust/Personal Needs Accounts become something you would rather avoid? As facilities become Representative Payee for more residents, the number of Resident Trust accounts they are responsible for normally increases. Proper documentation and tracking are key items that can be stumbling blocks. In this session, we will discuss: Resident Trust/Personal Needs Allowance items that could arise during a State Survey, as well as a Social Security audit; and regulations and resident rights concerning accounts held with the facility (hours for "banking", availability of funds, what funds can be used for, etc).

Objectives

- To understand Resident Trust/Personal Needs Allowance regulations
- To maintain documentation that supports activity on Resident Trust accounts

Speaker:

Jenna Bennett

Senior Revenue Cycle Advisor

Howard, Wershbaile & Co.

CPAs & Advisors, OHCA Platinum Champion Partner

Jenna has over 15 years of experience in health care management with regional and local long-term care organizations. Her areas of specialization include: A/R audits, compliance, management, billing and collections; management oversight and coordination of centralized/de-centralized billing efficiencies; hospice and managed care billing; Medicare, Medicaid, managed care, and other third-party billing; reimbursement procedures; new business office manager orientation and training; policy and procedure development; as well as operational process improvements between interdisciplinary teams.

CEUs & Other Education Requirements:

This program is approved for one (1.0) hour of credit for nursing home administrators, accountants and nurses. Individual attendance will be monitored throughout the call. Only those attending the entire call will be awarded continuing education credit. All participants regardless of need for CEUs, will receive a certificate of attendance. Upon receipt of your request for continuing education form, certificates will be mailed to the facility.

How it will work:

One week prior to the webinar, you will receive an email with the toll-free number and access code for your contact person at the facility to enter the webinar, as well as any handout materials and continuing education request forms. The number and access code are only valid for one connection (phone line & computer) per each registered organization. Any additional connections will be billed the webinar registration fee.

How much does it cost?

Facilities will pay one low fee for an unlimited number of participants. However, the number and access code is valid only for one phone line/computer at the location registered with the Association. Any additional telephone #'s/computers calling in will be billed for the registration fee.

Have a conflict the day or time of the call or just want other shifts to be able to hear the program? This program is being recorded and a cd-rom along with the handouts is available for purchase. CEUs are not available for listening to the CD.

It is imperative that an email address is provided as this is where call in code and handout materials will be sent.

Register on line and save 10% off the registration fee listed.

Mail-in Registration

or **www.efohca.org**

COMPANY INFORMATION:

Facility _____

Address _____

City _____ State _____ Zip _____

Phone (_____) _____

Registration Fees:

Members: \$ 75 (Prior to November 3) \$ 130 (November 3 and after)

Non-Members: \$ 100 (Prior to November 3) \$ 175 (November 3 and after)

Payment must be included to be processed.

Send this completed form and payment to:

EFOHCA

55 Green Meadows Drive South, Lewis Center, Ohio 43035 • Fax: 614/436-0939

Name: _____

Title: _____

Email Address (required): _____

Checks accepted with mail-in registrations. Credit cards accepted with online registrations.

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